Student Holds

What They Mean & What To Do

What is a Hold?

A hold is a restriction placed on your student account or record for different circumstances. Holds can prevent basic university privileges, including (but not limited to) registering for classes, adding or dropping courses, cashing checks, or receiving official or unofficial transcripts or a diploma.

Academic & Advising Holds

Hold Name	What It Means	Stops You From	Who to Contact
Academic Hold	Academic standing issue	Registration	Registrar's Office – 253-535-7131 (Pacific Lutheran University)
Academic Probation Hold	Didn't meet with an advisor by Day 10	Add/Drop classes or Registration	Academic Advising – 253-535-7459 (Pacific Lutheran University)

Financial & Payment Holds

Hold Name	What It Means	Stops You From	Who to Contact
Financial Hold	Your student account is past due	Registration	Student Accounts – 253-535-7115 (Pacific Lutheran University)
Collection Hold	Unpaid balance + fees	Registration until paid	Student Accounts – 253-535-7115 (Pacific Lutheran University)
Collection Paid Hold	Past collection resolved but still flagged	Registration until fully cleared	Student Accounts – 253-535-7115 (Pacific Lutheran University)
Collection Write-Off Hold	Account sent to write-off	No registration or diploma until paid	Student Accounts – 253-535-7115 (Pacific Lutheran University)
Collection Perkins Hold	Perkins loan collections	Registration until paid	Student Loans – 253-535-8056 (Pacific Lutheran University)
Exit Interview Hold	Didn't complete required loan exit interview	Transcript release	Student Loans – 253-535-8056 (Pacific Lutheran University)
Monthly Payment Plan Hold	Nelnet plan past due	Registration	Business Office Cashier – 253-535-7117 (Pacific Lutheran University)
Payment Option Hold	You haven't signed a payment contract	Registration	Student Financial Services – 253-535-7161 (Pacific Lutheran University)
Credit Balance Hold	You have a credit on your account but no future	Transcript release	Student Accounts – 253-535-7115 (Pacific Lutheran University)

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Health & Personal Info Holds

Hold Name	What It Means	Stops You From	Who to Contact
Medical Hold	Missing immunization or health form	Registration	Health Center – 253-535-7337 (Pacific Lutheran University)
No Address Hold	Your address isn't up to date	Registration	Student Financial Services – 253-535-7161 (Pacific Lutheran University)

Special & Other Holds

Hold Name	What It Means	Stops You From	Who to Contact
Admissions Hold	Something incomplete with admissions	Registration	Office of Admissions – 253-535-7151 (Pacific Lutheran University)
International Hold	International document requirements unmet	Registration	Int'l Student Services – 253-535-7264 (Pacific Lutheran University)
Non-Sufficient Funds Hold (NSF)	Two or more bad checks written	Writing checks to PLU departments	Business Office Cashier – 253-535-7117 (Pacific Lutheran University)
Out-of-School Promissory Note Hold	Unmet promissory note terms after leaving school	Registration	Student Accounts – 253-535-7115 (Pacific Lutheran University)
Residential Life Hold	Missing housing requirement or form	Housing privileges	Residential Life – 253-535-7200 (Pacific Lutheran University)
Restricted from Campus Hold	Campus safety restriction	Access to campus	Campus Safety – 253-535-7441 (Pacific Lutheran University)
Student Life Hold	Student life requirement flagged	Varies	Student Rights & Responsibilities – 253-535-7018 (Pacific Lutheran University)
Study Away Hold	Study away paperwork incomplete	Study away participation	Wang Center – 253-535-7577 (Pacific Lutheran University)
Transcript Hold (from another institution)	Final transcripts from other school missing	Registration	Registrar's Office – 253-535-7131 (Pacific Lutheran University)
Veteran's Hold	VA or veteran form issue	Varies	Student Financial Services – 253-535-8317 / 8029 (Pacific Lutheran University)