# **Firstname Lastname**

Tacoma, WA | <u>vouremail@plu.edu</u> | 253-535-xxxx

### **EDUCATION**

Pacific Lutheran University, Tacoma, WA Bachelor of Arts in Psychology GPA: 3.75

May 20xx

### **WORK EXPERIENCE**

Comprehensive Behavioral Health, Tacoma, WA

May 20xx – Oct 20xx

Behavioral Health Technician

- Conducted and documented behavioral assessments for 25+ children
- Facilitated Applied Behavior Analysis therapy sessions to support positive social interaction, language development, and adaptive functioning for elementary-aged children
- Observed behavior for early signs of distress to maintain a safe environment for groups of 6-8 children

## Crisis Connections, Pierce County, WA

June 20xx – Aug 20xx

Crisis Line Volunteer

- Assessed and documented the severity and urgency of callers' situations using active listening skills for 12-15 calls per shift
- Collaborated with callers to develop an action plan to reduce the risk of harm
- Assisted callers in identifying appropriate coping strategies to help them de-escalate
- Directed callers to relevant community resources

### PLU, Psychology Department, Tacoma, WA

Sept 20xx - May 20xx

Teaching Assistant

- Increased exam scores by 5% in a Psychology 101 course by preparing supplementary instruction materials and conducting tutoring sessions for 16 students
- Assisted with faculty research by conducting literature reviews, transcribing interviews, and organizing extensive research data
- Provided administrative support by organizing lesson plans, grading assignments, and assisting during office hours to ensure efficient operations within the psychology department

### **CERTIFICATIONS**

CITI Certification for Human Subjects Research American Heart Association Basic Life Support/AED

Sept 20xx Feb 20xx