KAISER PERMANENTE®

Summary of Benefits and Coverage: What this Plan Covers & What You Pay For Covered Services Kaiser Foundation Health Plan of Washington Options, Inc.: PLU's Access PPO Active Plan

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, go to <u>www.kp.org/wa</u> or by calling 1-888-901-4636. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at <u>www.healthcare.gov/sbc-glossary</u> or call 1-888-901-4636 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall <u>deductible</u> ?	\$750 individual/\$1,500 family Shared with <u>preferred provider</u> and <u>out-of-</u> network provider networks	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your <u>deductible?</u>	Does not apply to <u>preferred provider</u> preventive care, preferred provider prescription drugs and eye exams.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this plan covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>www.healthcare.gov/coverage/preventive- care-benefits</u> .
Are there other deductibles for specific services?	No.	You don't have to meet deductibles for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	\$3,000 individual/\$6,000 family Shared with <u>preferred provider</u> and <u>out-of-</u> <u>network provider</u> <u>networks</u>	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket</u> limits until the overall family <u>out-of-pocket</u> limit has been met.
What is not included in the <u>out-of-pocket limit</u> ?	Premiums, balance-billed charges and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See <u>www.kp.org/wa</u> or call 1-888-901- 4636 for a list of <u>network providers</u> .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan</u> 's <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider</u> 's charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the specialist you choose without a referral.

All copayment and coinsurance costs shown in this chart are after your deductible has been met, if a deductible applies.

Common		What You Will Pay		Limitations, Exceptions, & Other	
Medical Event	Services You May Need	Preferred Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Important Information	
If you visit a health care <u>provider's</u> office or clinic	Primary care visit to treat an injury or illness	10% <u>coinsurance</u> (5% <u>coinsurance</u> enhanced benefit)	30% <u>coinsurance</u>	Manipulative therapy is limited to 15 visits per calendar year, additional visits are covered with <u>preauthorization</u> or will not be covered, acupuncture is limited to 12 visits per calendar year, (limits are shared with preferred and <u>out-of-network provider</u> <u>network</u> s). Enhanced benefit applies when services are provided by an Enhanced <u>provider</u> .	
	<u>Specialist</u> visit	10% <u>coinsurance</u> (5% <u>coinsurance</u> enhanced benefit)	30% <u>coinsurance</u>	None	
	Preventive care/screening/ immunization	No charge <u>Deductible</u> does not apply	30% <u>coinsurance</u>	Services must be in accordance with the Kaiser Permanente well-care schedule. You may have to pay for services that aren't <u>preventive</u> . Ask your <u>provider</u> if the services you need are <u>preventive</u> . Then check what your <u>plan</u> will pay for.	
	Diagnostic test (x-ray, blood work)	10% coinsurance	30% <u>coinsurance</u>	None	
If you have a test	Imaging (CT/PET scans, MRIs)	10% <u>coinsurance</u>	30% <u>coinsurance</u>	High end radiology imaging services such as CT, MRI and PET require <u>preauthorization</u> or will not be covered.	
If you need drugs to	Preferred generic drugs	\$15 or (\$10 enhanced) <u>copayment</u> /prescription <u>Deductible</u> does not apply	Not covered	Covers up to a 30-day supply	
treat your illness or condition More information about	Preferred brand drugs	\$25 or (\$20 enhanced) <u>copayment</u> /prescription <u>Deductible</u> does not apply	Not covered	Covers up to a 30-day supply	
prescription drug coverage is available at www.kp.org/wa.	Non-preferred generic/brand drugs	\$45 or (\$40 enhanced) <u>copayment</u> /prescription <u>Deductible</u> does not apply	Not covered	Covers up to a 30-day supply	
	Mail-order drugs	Member pays two times	Not covered	Covers up to a 90-day supply	

Common		What You Will Pay		Limitations, Exceptions, & Other	
Medical Event	Services You May Need	Preferred Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Important Information	
		the enhanced benefit prescription drug cost share/prescription Deductible does not apply			
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	10% coinsurance	30% <u>coinsurance</u>	None	
Surgery	Physician/surgeon fees	10% <u>coinsurance</u>	30% <u>coinsurance</u>	None	
If you need immediate	Emergency room care	\$150 <u>copayment</u> + 10% <u>coinsurance</u>	\$150 <u>copayment</u> + 10% <u>coinsurance</u>	Notify Kaiser Permanente within 24 hours of admission, or as soon thereafter as medically possible, <u>copayment</u> is waived if admitted.	
medical attention	Emergency medical transportation	10% coinsurance	10% coinsurance	None	
	Urgent care	10% <u>coinsurance</u> (5% <u>coinsurance</u> enhanced benefit)	30% <u>coinsurance</u>	None	
If you have a hospital	Facility fee (e.g., hospital room)	10% coinsurance	30% coinsurance	Non-emergency inpatient services require preauthorization or will not be covered.	
stay	Physician/surgeon fees	10% coinsurance	30% <u>coinsurance</u>	Non-emergency inpatient services require preauthorization or will not be covered.	
If you need mental health, behavioral health, or substance	Outpatient services	10% <u>coinsurance</u> (5% <u>coinsurance</u> enhanced benefit)	30% <u>coinsurance</u>	None	
abuse services	Inpatient services	10% coinsurance	30% <u>coinsurance</u>	Non-emergency inpatient services require preauthorization or will not be covered.	
	Office visits	10% <u>coinsurance</u> (5% <u>coinsurance</u> enhanced benefit)	30% <u>coinsurance</u>	Preventive services related to prenatal and preconception care are covered as <u>preventive care</u> . Routine care is covered as <u>preventive care</u> and not subject to the <u>copayment</u> .	
If you are pregnant	Childbirth/delivery professional services	10% <u>coinsurance</u>	30% <u>coinsurance</u>	Notify Kaiser Permanente within 24 hours of admission, or as soon thereafter as medically possible. Newborn services <u>cost shares</u> are separate from that of the mother.	
	Childbirth/delivery facility	10% <u>coinsurance</u>	30% <u>coinsurance</u>	Newborn services <u>cost shares</u> are separate	

Common		What You Will Pay		Limitations, Exceptions, & Other	
Medical Event	Services You May Need	Preferred Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Important Information	
	services			from that of the mother.	
	Home health care	10% coinsurance	30% coinsurance	Requires <u>preauthorization</u> or will not be covered.	
	Rehabilitation services	10% <u>coinsurance</u> (5% <u>coinsurance</u> enhanced benefit) for outpatient	30% <u>coinsurance</u> for outpatient 30% coinsurance for	Limited to 60 visits per calendar year/outpatient. Limited to 60 days per calendar year/inpatient (combined limit with <u>Habilitation services</u>). Services with mental health diagnoses are covered with no limit.	
		10% <u>coinsurance</u> for inpatient	inpatient	Limits are combined with preferred and <u>out-</u> of-network provider networks.	
If you need help recovering or have other special health needs	Habilitation services	10% <u>coinsurance</u> (5% <u>coinsurance</u> enhanced benefit) for outpatient	30% <u>coinsurance</u> for outpatient	Limited to 60 visits per calendar year/outpatient. Limited to 60 days per calendar year/inpatient (combined limit with Rehabilitation services). Services with	
		10% <u>coinsurance</u> for inpatient	30% <u>coinsurance</u> for inpatient	mental health diagnoses are covered with no limit. Limits are combined with preferred and <u>out-of-network provider networks</u> .	
	Skilled nursing care	10% <u>coinsurance</u>	30% <u>coinsurance</u>	Limited to 60 days per calendar year. Limits are combined with preferred and <u>out-of-</u> <u>network provider networks</u> . Requires <u>preauthorization</u> or will not be covered.	
	Durable medical equipment	10% <u>coinsurance</u>	30% <u>coinsurance</u>	None	
	Hospice services	10% coinsurance	30% <u>coinsurance</u>	Requires <u>preauthorization</u> or will not be covered.	
	Children's eye exam	No charge <u>Deductible</u> does not apply	No charge <u>Deductible</u> does not apply	Limited to one exam every 12 months	
If your child needs dental or eye care	Children's glasses	No charge <u>Deductible</u> does not apply	Shared with <u>preferred</u> provider network	Members age 19 and over limited to \$250 every 24 months; Members under age 19 limited to 1 pair of frames and lenses per year or contact lenses covered at 50% <u>coinsurance</u>	
	Children's dental check-up	Not covered	Not covered	None	

Excluded Services & Other Covered S	Services:	
Services Your Plan Generally Does N	OT Cover (Check your policy or plan document for more info	rmation and a list of any other excluded services.)
Children's dental check-up	Infertility treatment	Routine foot care
Cosmetic surgery	Long-term care	 Weight loss programs
 Dental care (Adult) 	Private-duty nursing	
Other Covered Services (Limitations	may apply to these services. This isn't a complete list. Pleas	se see your <u>plan</u> document.)
Acupuncture	Chiropractic care	Non-emergency care when traveling outside
Bariatric surgery	 Hearing aids (\$1,000 per ear/36 months) 	the U.S.
		 Routine eye care (Adult)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Employee Benefits Security Administration at 1-866-444-3272 or www.dol.gov/ebsa, or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or www.cciio.cms.gov. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact: The Washington Office of Insurance Commissioner at: www.insurance.wa.gov/your-insurance/health-insurance/appeal. The Insurance Consumer Hotline at 1-800-562-6900 or access to a page to email the same office: www.insurance.wa.gov/ask-us-insurance-question. Or the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform.

Does this plan provide Minimum Essential Coverage? Yes

If you don't have Minimum Essential Coverage for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-888-901-4636. Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-888-901-4636. Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-888-901-4636. Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-888-901-4636.

-To see examples of how this plan might cover costs for a sample medical situation, see the next section.-



This is not a cost estimator. Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost sharing amounts (deductibles, copayments and coinsurance) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby
(9 months of in-network pre-natal care and a
hospital delivery)

The <u>plan's</u> overall <u>deductible</u>	\$750
Specialist coinsurance	10%
Hospital (facility) <u>coinsurance</u>	10%
Other (blood work) coinsurance	10%

This EXAMPLE event includes services like: Specialist office visits (prenatal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (ultrasounds and blood work) Specialist visit (anesthesia)

Total Example Cost	\$12,800
In this example. Deg would have	

in this example, Peg would pay:	
Cost Sharing	
<u>Deductibles</u>	\$750
<u>Copayments</u>	\$40
Coinsurance	\$1,100
What isn't covered	
Limits or exclusions	\$60
The total Peg would pay is	\$1,950

Managing Joe's type 2 Diabetes (a year of routine in-network care of a wellcontrolled condition)

The <u>plan's</u> overall <u>deductible</u>	\$750
Specialist coinsurance	10%
Hospital (facility) <u>coinsurance</u>	10%
Other (blood work) <u>coinsurance</u>	10%

This EXAMPLE event includes services like: Primary care physician office visits (including disease education) Diagnostic tests (blood work) Prescription drugs Durable medical equipment (glucose meter)

Total Example Cost \$7,400

In this example, Joe would pay:	
Cost Sharing	
Deductibles	\$750
Copayments	\$1,100
<u>Coinsurance</u>	\$50
What isn't covered	
Limits or exclusions	\$60
The total Joe would pay is	\$1,960

Mia's Simple Fracture (in-network emergency room visit and follow up care)

0%
0%
0%

This EXAMPLE event includes services like: Emergency room care (including medical supplies) Diagnostic test (x-ray) Durable medical equipment (crutches) Rehabilitation services (physical therapy)

Total Example Cost	\$1,900
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In this example, Mia would pay:

Cost Sharing	
Deductibles	\$750
<u>Copayments</u>	\$0
Coinsurance	\$100
What isn't covered	
Limits or exclusions	\$0
The total Mia would pay is	\$850