



PACIFIC
LUTHERAN
UNIVERSITY



2020

Benefits Guidebook

What's New

For 2020 plan year, Pacific Lutheran University (PLU) will make no changes to premiums and plan designs for all medical (including vision) and dental plans. Ancillary plans will also be staying the same as 2019 plan year. In addition, there will be no changes to PLU's contribution to your Health Savings Account (HSA). Please reconsider you and your family's health care needs, premium cost differences and update your 2020 enrollment accordingly.

2020 will be the first plan year that PLU will move from a fiscal year to a calendar year. This will allow for easier tracking of calendar year deductibles. Please reach out to Human Resources should you have any questions or concerns on how this change would impact your billing.

The premiums and benefits that are outlined in this guide are in place through December 31, 2020. The next open enrollment will be November 2nd through November 16th for the 2021 plan year.

Please visit our website (<https://www.plu.edu/human-resources/benefits/>) for more information and forms that will need to be submitted.



What's Inside

PLU is committed to providing you with the most comprehensive benefits package focused on quality and choice.



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Choices That Care for You and Your Family

Pacific Lutheran University (PLU) is proud to provide you a comprehensive benefits package to meet the needs of you and your family.

Who's Eligible

Eligible employees are active employees who are 0.5 full-time equivalent, FTE or more. For staff, coverage begins the first of the month following or coincident with your date of hire. For faculty, coverage begins first day of your appointment.

Your eligible dependents include:

- ▶ Spouse or domestic partner (same or opposite sex).
- ▶ You, your spouse's or your domestic partner's children from birth to age 26.
- ▶ You, your spouse's or your domestic partner's children of any age if they are mentally or physically disabled (the child must have become incapacitated before age 26 and have been covered by this plan immediately before reaching the maximum age for dependent coverage).

You are responsible for notifying Human Resources when your enrolled children reach the age limit of 26.

When Health Benefits Are Taxable

If you cover an eligible family member who does not qualify under IRS rules for tax-free benefits (such as a domestic partner), you may be required to pay their premiums after tax and the value of their coverage may be treated as taxable "imputed income" to you. (Imputed income is the value of a benefit or service that is considered income for the purposes of calculating your federal taxes.) This situation typically applies to domestic partners.

Choose Carefully

IRS rules place certain restrictions on when you can make changes outside the enrollment period. Once your elections go into effect, you may not make further changes for the calendar year unless you experience a qualifying event. Any change in coverage during the year must be in keeping with the type of change. If, for example, you are single and have medical coverage for yourself, then get married during the year, you can add your spouse to the medical plan. (You may not switch medical plans.) You'll need to fill out required enrollment forms and provide supporting documentation within the allowable time frame to add or drop dependents outside of Open Enrollment:

- ▶ Newborn or adopted child—within 30 days of the birth or adoption (switching plan is allowed).
- ▶ For most other qualifying events—within 31 days of the event date.

Medical, Vision, Dental and Health Care Flexible Spending Account (FSA) Changes

For your medical, vision and dental plans, as well as your Health Care FSA, a qualifying change of election event means:

- ▶ Change in status (more details—including a list of qualifying changes—are on page 15).
- ▶ Significant increases in health plan cost or coverage (doesn't apply to the Health Care FSA).

- ▶ Qualification under special enrollment rights.
- ▶ Leave of absence under the Family and Medical Leave Act of 1993.
- ▶ Judgment, decree or court order requiring health coverage for your child.
- ▶ Entitlement to Medicare or Medicaid.
- ▶ Significant change in health care attributable to your spouse's/ domestic partner's employment.

Dependent Care FSA Benefits

Do you have children who go to day care, or need before—or after—school care? Do you have an aging parent who lives with you and needs care while you're at work? Are you tired of writing checks to your day care provider? Using a Dependent Care FSA can knock 30% off the cost of day care by reimbursing you with money that isn't taxed.

FYI: A Dependent Care FSA can also be called a Dependent Day Care FSA, Dependent Care Reimbursement Account, Flex Reimbursement Account, etc. No matter what your company calls it, you get the same great savings!

The Dependent Care FSA is NOT for your dependent's health care expenses. It is for dependent DAY CARE needs. You can use this account to help pay for day care that lets you go to work. If you're married, your spouse must work, be looking for work, or go to school full time.

Medical / Vision Plans

Medical / Vision Benefits

Medical coverage is one of the most important benefits available to you. We have a plan to help you achieve all of your health and wellness needs. Review the details of each plan carefully before making your choice.

PLU offers three medical / vision plan choices that are administered by Kaiser Permanente. With each medical plan, you have the flexibility to see network or out-of-network providers. In most cases, you'll pay less when you receive services at a Kaiser Permanente facility.

REMINDER!
You pay less when services are rendered within Kaiser Permanente Network.

| Kaiser Permanente | | |
|---|---|-----------------------|
| Access PPO Medical Plan | | |
| Benefit Feature | In-Network | Out-of-Network |
| Deductible [Individual / Family] | \$750 / \$1,500 | |
| Out-of-Pocket Limit [Individual / Family] | \$3,000 / \$6,000 | |
| Coinsurance | 95% Enhanced Provider / 90% PPO Provider | 70% |
| Primary Care / Specialist Visits | No copay 95% Enhanced Provider / 90% PPO Provider, after deductible | 70%, after deductible |
| Preventive Care | 100% | 70% after deductible |
| Diagnostic Test and Imaging [X-ray, blood work, CT scan, MRI] | 90%, after deductible | 70%, after deductible |
| Emergency Care | \$150 per visit; then 90%, after deductible | |
| Emergency Transportation | 90%, after deductible | |
| Urgent Care | 95% Enhanced Provider / 90% PPO Provider, after deductible | 70%, after deductible |
| Outpatient Surgery | 90%, after deductible | 70%, after deductible |
| Inpatient Surgery | 90%, after deductible | 70%, after deductible |
| Rehab Services | 95% Enhanced Provider / 90% PPO Provider, after deductible | 70%, after deductible |
| Durable Medical Equipment | 90%, after deductible | 70%, after deductible |
| Home Health Care | 90%, after deductible | 70%, after deductible |
| Vision Benefit | | |
| Eye Exam | 100% / once per 12 month period | |
| Hardware | Up to \$250 per 24-month period for age 19+ | |

For detailed information, go to the HR/Benefits page at <https://www.plu.edu/human-resources/benefits/> and review the 2020 Detail Benefit Summary for each plan.

Medical / Vision Plans

| Kaiser Permanente | |
|---|--|
| Essentials Core HMO Medical Plan | |
| Benefit Feature | In-Network Only |
| Deductible [Individual / Family] | \$1,000 / \$2,000 |
| Out-of-Pocket Limit [Individual / Family] | \$3,000 / \$6,000 |
| Coinsurance | 80% |
| Primary Care / Specialist Visits | \$30 per visit; then 80%, after deductible |
| Preventive Care | 100% |
| Diagnostic Test and Imaging [X-ray, blood work, CT scan, MRI] | 80%, after deductible |
| Emergency Care | \$150 per visit; then 80%, after deductible |
| Emergency Transportation | 80%, after deductible |
| Urgent Care | \$30 per visit; then 80%, after deductible |
| Outpatient Surgery | \$30 per visit; then 80%, after deductible |
| Inpatient Surgery | 80%, after deductible |
| Rehab Services | \$30 per visit; then 80%, after deductible |
| Durable Medical Equipment | 50%, deductible waived |
| Home Health Care | No charge, deductible does not apply |
| Vision Benefit | |
| Eye Exam | \$30 copay, then 100% / once per 12 month period |
| Hardware | Up to \$250 per 24-month period for age 19+ |

For detailed information, go to the HR/Benefits page at <https://www.plu.edu/human-resources/benefits/> and review the 2020 Detail Benefit Summary for each plan.

Medical / Vision Plans

| Kaiser Permanente | |
|---|--|
| HSA HMO Medical Plan | |
| Benefit Feature | In-Network Only |
| Deductible [Individual / Family] | \$1,500 / \$3,000 Until the total family annual deductible is met, benefits will not be provided for any family members |
| Out-of-Pocket Limit [Individual / Family] | \$3,500 / \$7,000 |
| Coinsurance | 80% |
| Primary Care / Specialist Visits | No copay 80%, after deductible |
| Preventive Care | 100% |
| Diagnostic Test and Imaging [X-ray, blood work, CT scan, MRI] | 80%, after deductible |
| Emergency Care | 80%, after deductible |
| Emergency Transportation | 80%, after deductible |
| Urgent Care | 80%, after deductible |
| Outpatient Surgery | 80%, after deductible |
| Inpatient Surgery | 80%, after deductible |
| Rehab Services | 80%, after deductible |
| Durable Medical Equipment | 50%, after deductible |
| Home Health Care | 80%, after deductible |
| Vision Benefit | |
| Eye Exam | 100% / once per 12 month period |
| Hardware | Up to \$250 per 12-month period for age 19+ |

For detailed information, go to the HR/Benefits page at <https://www.plu.edu/human-resources/benefits/> and review the 2020 Detail Benefit Summary for each plan.

Prescription Drug Plans

Prescription Drug Benefits

| Kaiser Permanente | | | |
|-------------------------------|---------------------------|---------------------------|------------------|
| Medical Plan Option | Access PPO Plan | Essentials Core Plan | HSA HMO Plan |
| Retail (30-day supply) | Not Subject to Deductible | Not Subject to Deductible | After Deductible |
| Preferred Generic | \$15 copay | \$15 copay | \$15 copay |
| Preferred Brand | \$25 copay | \$30 copay | \$30 copay |
| Non-Preferred Generic / Brand | \$45 copay | Not covered | Not covered |
| Mail Order (90-day supply) | Not Subject to Deductible | Not Subject to Deductible | After Deductible |
| Preferred Generic | \$30 copay | \$30 copay | \$45 copay |
| Preferred Brand | \$50 copay | \$60 copay | \$90 copay |
| Non-Preferred Generic / Brand | \$90 copay | Not covered | Not covered |

NOTE: Compound medications are not covered by this plan.

Monthly Premiums—Medical / Vision / Prescription Drugs

| Kaiser Permanente | | | | | | |
|--|-----------------|----------|----------------------|----------|--------------|----------|
| Coverage Election | Access PPO Plan | | Essentials Core Plan | | HSA HMO Plan | |
| Monthly Premiums | Employee | PLU | Employee | PLU | Employee | PLU |
| Employee Only | \$64.00 | \$751.40 | \$22.00 | \$577.42 | \$17.00 | \$508.60 |
| Employee with Spouse/DP | \$762.00 | \$868.82 | \$325.00 | \$876.74 | \$225.00 | \$828.70 |
| Employee with Child(ren) | \$430.00 | \$797.18 | \$100.00 | \$807.12 | \$59.00 | \$736.42 |
| Employee with Spouse/DP and Child(ren) | \$850.00 | \$796.96 | \$500.00 | \$714.76 | \$400.00 | \$664.14 |

Health Savings Account Contributions

For those who elect the Kaiser Permanente HSA HMO Plan, PLU contributes \$65 per month for those who elect Employee Only coverage or \$130 per month for those who elect Family coverage towards their HSA.

In-network coverage extended to all members at all Kaiser Permanente facilities

As of July 1, 2019, we've extended in-network coverage to all members (HMO, POS, and PPO) seeking care at any Kaiser Permanente medical facility. In the past, when a PPO member received care in another Kaiser region, it was covered at the out-of-network benefit level. That is no longer the case. It is now covered at the in-network level for all members under all plans. This is a change for all Kaiser Permanente members residing outside Washington state, as well as inside the state. Beyond Washington state, we have facilities in California, Colorado, Georgia, Hawaii, Maryland, Oregon, Virginia, and Washington, D.C.

Getting a visiting member number

Members who are planning trips to other Kaiser Permanente regions will need to call Member Services—the number is located on the back of their ID card—before their trip to get a visiting member number. This number will give them access to care at their in-network benefit level at Kaiser Permanente facilities in the region they're visiting.

In addition to providing visiting member numbers, Member Services can answer questions about the member's benefits and where they can get care while they're traveling. Online details about benefits while traveling (<https://wa.kaiserpermanente.org/html/public/services/traveling>) are also available and are reflected in member materials, including our new and renewing member toolkits and other materials where relevant.

As always, members have coverage for emergency and urgent care worldwide.

Source: https://wa-business.kaiserpermanente.org/in-network-coverage-extended/?utm_campaign=19_lg_blog&utm_source=kpwan17&utm_medium=email

It's now easier to access urgent care at a CVS MinuteClinic

We've made it easier for members to access urgent care in states without Kaiser Permanente providers.

Members who need urgent care services can visit a CVS MinuteClinic in 28 states where Kaiser Permanente doesn't operate. Members pay only their standard copay or coinsurance at the time of service. After the visit, members will be charged for any additional cost they may owe, depending on their specific plan.

If members get urgent care at a CVS MinuteClinic within a state that does have Kaiser Permanente providers, they'll be asked to pay upfront for services and will need to file a claim for reimbursement.

CVS MinuteClinics are staffed by non-Kaiser Permanente nurse practitioners and physician assistants who can treat a range of simple urgent care services for conditions and symptoms such as the flu, ear infections, sinus infections, indigestion, and minor injuries.

To find a participating CVS MinuteClinic, contact Member Services at **1.888.901.4636**.

Source: https://wa-business.kaiserpermanente.org/access-urgent-care-cvs-minuteclinic/?utm_campaign=19_lg_blog&utm_source=kpwan18&utm_medium=email

Kaiser Permanente News

Make the most of your Kaiser Permanente Washington health plan

Find the care that fits your life. Come in, click, or call to get care. Learn more at kp.org/wa/getcare.

COME IN

Doctor appointment. Sometimes coming in to see your Kaiser Permanente doctor is exactly what you need. And Kaiser Permanente medical facilities have many services under one roof, so you can get more of what you need in just one trip.

- ▶ Find your Kaiser Permanente doctor at kp.org/wa/find-a-doctor.

CareClinic by Kaiser Permanente at Bartell Drugs. At Puget Sound CareClinic locations, walk in to get care from Kaiser Permanente providers for minor medical issues (for ages 2 and up). Open 9 a.m. to 7 p.m., 7 days a week.

- ▶ Check in online at careclinic.org to reserve your place in line.

Urgent care. For issues that require prompt attention, walk in to any Kaiser Permanente urgent care center—some open 24/7.

- ▶ Find an urgent care center at kp.org/wa/urgentcare.

CLICK

Care Chat. This online messaging feature lets you get real-time medical care from a Kaiser Permanente care provider.

- ▶ Start a chat at kp.org/wa/onlinecare.

Online visit. For common medical issues that don't need a physical exam, such as a sore throat or allergies, get a diagnosis and a treatment plan, usually within 2 hours.

- ▶ Start an online visit at kp.org/wa/onlinevisit.

Email your doctor. Email your Kaiser Permanente care team nonurgent questions whenever it's convenient. You'll get an answer within 2 business days and often that same day.

- ▶ Sign in at kp.org/wa to email your care team.

CALL

Consulting nurse. Need advice or help figuring out where to get care? Our 24/7 consulting nurse helpline is here for you.

- ▶ Call the consulting nurse at **1.800.297.6877**.

NOTE: Most services are available only to members of a Kaiser Permanente Washington health plan. All plans offered by Kaiser Foundation Health Plan of Washington or Kaiser Foundation Health Plan of Washington Options, Inc.

Kaiser Permanente Washington Locations

Get more information about each facility, including address, hours, staff, and more at kp.org/wa/locations.

Kaiser Permanente Medical Facility Locations

- ▶ Bellevue (2)
- ▶ Bothell
- ▶ Burien
- ▶ Everett
- ▶ Federal Way
- ▶ Gig Harbor
- ▶ Kent
- ▶ Lynnwood
- ▶ Olympia
- ▶ Port Orchard
- ▶ Poulsbo
- ▶ Puyallup
- ▶ Redmond
- ▶ Renton
- ▶ Seattle (6)
- ▶ Silverdale
- ▶ Spokane (6)
- ▶ Spokane Valley
- ▶ Tacoma (2)

CareClinic by Kaiser Permanente at Bartell Drugs

- ▶ Alderwood
- ▶ Ballard
- ▶ Bellevue Village
- ▶ Crossroads
- ▶ Des Moines
- ▶ Fairwood
- ▶ Gig Harbor
- ▶ Greenwood
- ▶ Rainier Avenue
- ▶ Redmond
- ▶ Sammamish
- ▶ Silver Lake
- ▶ Snoqualmie
- ▶ University Village
- ▶ West Seattle



- Kaiser Permanente Medical Facility
- ▲ Kaiser Permanente Medical Facility scheduled to open between 2019 and 2020
- CareClinic by Kaiser Permanente at Bartell Drugs



Kaiser Permanente News

Specialties at each Kaiser Permanente Location

| | WESTERN WASHINGTON | | | | | | | | | | | | | | | | | | | | SPOKANE | | | | | | | | | | | | | | | | | |
|-------------------------------------|--------------------|-----------|--------|--------------|------------------|---------|----------|-------------|------------|------|----------|-----------|------------|---------|--------------|---------|----------|---------|---------|--------|------------|------------------|-----------------|--------|-------------|-----------------|--------|---------------|---------------|------------|-----------------|-------------|------------|------------|----------|---|---|--|
| | Bellevue | Bremerton | Burien | Capitol Hill | Downtown Seattle | Everett | Factoria | Federal Way | Gig Harbor | Kent | Lynnwood | Northgate | Northshore | Olympia | Port Orchard | Poulsbo | Puyallup | Rainier | Redmond | Renton | Silverdale | South Lake Union | Steele Street * | Tacoma | Tacoma Mall | Office Building | Tacoma | Sprague Court | Kendall Yards | Lidgerwood | Lincoln Heights | Northpointe | Riverfront | South Hill | Veradale | | | |
| Activity, Sports, Exercise Medicine | ■ | | | ■ | ■ | | ■ | | | | ■ | | | ■ | | | | | | ■ | ■ | | ■ | | | | | | | | | | | | | ■ | | |
| Allergy, Asthma | | | | ■ | ■ | | | | | | | | | ■ | | | | | | | | ■ | | | | | | | | | | | | | | | | |
| Audiology | ■ | | | ■ | ■ | | | | | | | | | ■ | | | | | | | | ■ | | | | | ■ | | | | | | | | | | | |
| Cancer Care | ■ | | | ■ | ■ | | | | | | | | | ■ | | | | | | | | ■ | | | | | | | | | | | | | | | | |
| Cardiology | ■ | | | ■ | ■ | | | | | | | | | ■ | ■ | | | | | | | ■ | | | | | | | | | | | | | | | | |
| Chiropractic Care | | | | | | | | | | | | | | | | | | | | | | ■ | | | | | | | | | | | | | | | | |
| Dermatology | ■ | | | ■ | | | | | | | ■ | | | ■ | | | | | | | | ■ | | | | | | | | | | | | | | | | |
| Endocrinology | ■ | | | ■ | | | | | | | ■ | | | | | | | | | | | ■ | | | | | | | | | | | | | | | ■ | |
| Eye Care | ■ | | ■ | ■ | ■ | | | ■ | | | | ■ | | ■ | ■ | | | | | | ■ | ■ | | | | | | ■ | | | | | | | | ■ | | |
| Family Medicine | ■ | | ■ | ■ | ■ | | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | |
| Family Medicine with Obstetrics | | | ■ | ■ | ■ | | | | | ■ | ■ | | | ■ | | | | ■ | | | | | | | | | | | | | | | | | | ■ | ■ | |
| Gastroenterology | ■ | | | ■ | | | | | | | | | | | | | | | | | | ■ | | | | | | | | | | | | | | | | |
| General Surgery | ■ | | | ■ | ■ | | | | | | | | | | | | | | | | | | | | | ■ | | | | | | | | | | | | |
| Hematology | ■ | | | ■ | ■ | | | | | | | | | ■ | | | | | | | | ■ | | | | | | | | | | | | | | | | |
| Home Infusion Services | ■ | | | ■ | | | | ■ | | | ■ | | | ■ | | | | | | | | ■ | | | | | | | | | | | | | | | | |
| Internal Medicine (Primary Care) | ■ | | ■ | ■ | ■ | ■ | ■ | ■ | | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | |
| Laboratory | ■ | | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | |
| Mental Health | | ■ | | ■ | ■ | ■ | ■ | | | | ■ | | | ■ | | | | | | | | | | | | ■ | | | | | | | | | | | ■ | |
| Midwifery | ■ | | | ■ | ■ | | | ■ | | | | | | ■ | | | ■ | | | | | ■ | | | | | | | | | | | | | | | ■ | |
| Nephrology | | | | ■ | ■ | | | | | | | | | ■ | | | | | | | | ■ | | | | | | | | | | | | | | | | |
| Neurology | ■ | | | ■ | ■ | | | | | ■ | | | | ■ | | | | | | | | ■ | ■ | | | | | | | | | | | | | | ■ | |
| Obstetrics / Gynecology | ■ | | | ■ | ■ | | | ■ | | | | | | ■ | | | | | | | | ■ | | | | | | | | | | | | | | | ■ | |
| Occupational Health | ■ | | ■ | ■ | ■ | | | ■ | | | ■ | | | ■ | | | | | | | | ■ | | | | | | | | | | | | | | | ■ | |
| Occupational Therapy | ■ | | | ■ | ■ | | | | | ■ | ■ | | | ■ | | | | | | | | ■ | | | | | | | | | | | | | | | ■ | |
| Ophthalmology | ■ | | | ■ | ■ | | | ■ | | | | | | ■ | | | | | | | | ■ | | | | | | | | | | | | | | | ■ | |
| Orthopedics | ■ | | | ■ | ■ | | | | | | | | | ■ | | | | | | | | ■ | | | | | | | | | | | | | | | ■ | |
| Otolaryngology (Ear, Nose, Throat) | ■ | | | ■ | ■ | | | | | | | | | ■ | | | | | | | | ■ | | | | | | | | | | | | | | | ■ | |
| Pediatrics | ■ | | | ■ | ■ | ■ | ■ | ■ | | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | |
| Pharmacy | ■ | | ■ | ■ | ■ | ■ | ■ | ■ | | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | |
| Physical Therapy | ■ | | ■ | ■ | ■ | ■ | ■ | ■ | | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | |
| Podiatry | | | | | | | | | | | | | | | | | | | | | | ■ | | | | | | | | | | | | | | | ■ | |
| Psychiatry | | ■ | | ■ | ■ | ■ | | | | | ■ | | | ■ | | | | | | | | | | | | | ■ | | | | | | | | | | ■ | |
| Psychology | | ■ | | ■ | ■ | | | | | | ■ | | | ■ | | | | | | | | | | | | ■ | | | | | | | | | | | ■ | |
| Pulmonary / Sleep Medicine | ■ | | | ■ | ■ | | | | | | | | | ■ | | | | | | | | ■ | | | | | | | | | | | | | | | ■ | |
| Radiology (X-ray) | ■ | | ■ | ■ | ■ | ■ | ■ | ■ | | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | |
| Rheumatology | ■ | | | ■ | ■ | | | | | ■ | | | | ■ | | | | | | | | ■ | | | | | | | | | | | | | | | ■ | |
| Social Work Services | ■ | | ■ | ■ | ■ | ■ | ■ | ■ | | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | |
| Speech, Language, Learning Services | ■ | | | ■ | ■ | | | | | | | | | ■ | | | | | | | | ■ | | | | ■ | | | | | | | | | | | ■ | |
| Urgent Care | ■ | | | ■ | ■ | | | | | | | | | ■ | | | | | | | | ■ | | | | | | | | | | | | | | | ■ | |
| Urology | ■ | | | ■ | | | | | | | | | | ■ | | | | | | | | ■ | | | | | | | | | | | | | | | ■ | |
| Walk-in Clinics | | | | | ■ | | | | | | | | | ■ | | | ■ | | | | | ■ | | | | | | | | | | | | | | | ■ | |

* Formerly named Tacoma South

Dental Benefits

PLU offers two dental plan choices that are administered by **Delta Dental of Washington** and **Willamette Dental of Washington, Inc.** The Delta Dental of WA plan allows you to receive care from a provider of your choice. However, you will have lower out-of-pocket expenses if you see a PPO dentist. If you choose the Willamette Dental of WA plan all of your dental care must be obtained from a Willamette Dental Clinic. PLU contributes 95% of the premium for the Willamette Dental of WA plan and 82% towards the Delta Dental of WA plan. Dependent coverage is available at the participant's expense. You may enroll in a dental plan even if you do not enroll in a medical plan, and vice versa.

| Dental Plan Options | Delta Dental of WA | | Willamette Dental of WA, Inc. |
|--|--------------------------------|---------------------------------|---|
| Provision | In-Network | Out-of-Network | In-Network Only |
| Deductible—Waived for Class I [annual calendar year] | \$50 Individual / \$150 Family | \$100 Individual / \$300 Family | No deductible |
| Calendar Year Maximum | \$1,500 per covered individual | | No annual maximum except for TMJ at \$1,000 per year to a lifetime maximum of \$5,000 |
| Services | In-Network | Out-of-Network | In-Network Only |
| Office / Specialist Visit Copay | None | | \$15 / \$30 |
| Class I—Preventive Care | 100% | 90% | 100% after visit copay |
| Class II—Basic Care | 80% | 60% | 100% after visit copay |
| Class III—Major Care | 50% | 30% | \$150 copay per tooth for bridges and crowns \$275 complete denture (upper or lower) \$75, \$90, \$125 copay for root canals \$50 copay for surgical extractions |
| Class IV—Orthodontics | No coverage | | \$25 copay for initial orthodontic exam \$125 copay for study models and X-rays \$1,500 copay for orthodontic service |

Monthly Premiums—Dental

| Coverage Election | Delta Dental of WA | | Willamette Dental of WA, Inc. | |
|--|--------------------|---------|-------------------------------|---------|
| Monthly Premiums | Employee | PLU | Employee | PLU |
| Employee Only | \$9.24 | \$43.80 | \$2.56 | \$48.38 |
| Employee with Spouse/DP | \$61.26 | \$43.80 | \$54.16 | \$48.38 |
| Employee with Child(ren) | \$71.46 | \$43.80 | \$64.22 | \$48.38 |
| Employee with Spouse/DP and Child(ren) | \$123.48 | \$43.80 | \$115.52 | \$48.38 |

For detailed information, go to the HR/Benefits page at <https://www.plu.edu/human-resources/benefits/> and review the 2020 Detail Benefit Summary for each plan.

Flexible Spending Accounts

Flexible Spending Accounts

HealthEquity's Flexible Spending Accounts (FSAs) allow you to set aside pre-tax dollars to pay for eligible expenses each year. This means your out-of-pocket cost for these expenses will be reduced by the amount of tax that would have been deducted from your gross salary.

PLU offers you two FSAs:

Health Care FSA

- ▶ Allows you to pay eligible health care expenses (including deductibles and copays) for yourself and your eligible dependents with tax-free dollars.
- ▶ Contribute up to \$2,750 in 2020.

Dependent Care FSA

- ▶ Enables you to pay for work-related dependent day care expenses with tax-free dollars.
- ▶ Contribute up to \$5,000 in 2020 (up to \$2,500 if you are married and filing separately).

How it Works

Your contributions will be deducted from your paycheck before your pay is taxed.

Don't forget to use your FSA funds before the end of the grace period. FSA follows the "use it or lose it" rule.

Debit Cards

Debit cards will be mailed to new participants' home addresses. Continuing participants will use the same card and member portal for their accounts. Cards are good for 3 years, so continuing participants will only be receiving a new card in the mail if debit card is approaching an expiration date.

Important Notes Below...

Eligibility

You may enroll in an FSA only if you are benefits eligible. If you or your Spouse / DP are enrolled in an FSA, you cannot enroll in a Health Savings Account (HSA).

Reimbursement Deadlines

For the current plan year, June – December 2019, you must submit claims for reimbursement by March 31, 2020.

For the new plan year, January – December 2020, you must submit claims for reimbursement by March 31, 2021.

Health Savings Accounts

Health Savings Account (HSA)

If you enroll in the HSA HMO Medical Plan, you will automatically be enrolled in an HSA through HealthEquity. An HSA is similar to a Health Care FSA, but with some important differences.

How an HSA Works

- ▶ It allows you to pay for eligible health care expenses with tax-free dollars, so you save money. In addition, PLU will contribute money into your account for 2020.
- ▶ With an HSA, you own the account and all contributions. Unlike an FSA, the entire HSA balance rolls over and remains yours even if you change health plans, retire or leave the university.
- ▶ For 2020, PLU will make the following contributions to your account:
 - ▶ \$65 monthly for employee only coverage.
 - ▶ \$130 monthly if you cover dependents.
- ▶ You can also have money automatically deducted from your paycheck and deposited into your HSA on a pre-tax basis:
 - ▶ \$3,550 (including PLU contribution) annually for employee only coverage.
 - ▶ \$7,100 (including PLU contribution) annually if you cover dependents.
 - ▶ Contribute an additional \$1,000 annually as a catch-up contribution if you're age 55 or older.
- ▶ HSA funds can be used for a variety of qualified medical, dental and vision expenses.
- ▶ To be eligible for the HSA, you must enroll in the HSA HMO Medical Plan. The HSA is not available to employees who enroll in another medical plan.

HSA Eligibility

In order to establish and contribute to the Health Savings Account, you:

- ▶ Must be enrolled in the HSA HMO Medical Plan.
- ▶ Cannot simultaneously participate in the Health Care FSA. This applies to your spouse, even if you're not covering them on your plan.
- ▶ Cannot be on Medicare (you can be eligible for Medicare).
- ▶ Cannot be claimed as a dependent on someone else's tax return.

Debit Cards

Debit cards will be mailed to new participants' home addresses. Continuing participants will use the same card and member portal for their accounts. Cards are good for 3 years, so continuing participants will only be receiving a new card in the mail if debit card is approaching an expiration date.



Special Enrollment Periods

The Health Insurance Portability and Accountability Act of 1996 (HIPAA) gives you special enrollment rights as described within this section.

Change in Status

If you decline group health coverage through PLU and later acquire a new dependent by marriage, birth, adoption or placement, you may be eligible to enroll yourself and your dependents into the group health plan if you request enrollment within 31 days after the marriage or 30 days after the birth, adoption or placement for adoption of a child. If you become eligible to participate in a premium assistance program under Medicaid or the Children's Health Insurance Program (CHIP) Reauthorization Act of 2009, you have 60 days to enroll in the plan.

In addition, a special enrollment period is available if a change in status occurs. A change in status includes:

- ▶ Legal marital status change; domestic partnership status change; beginning or ending employment; reduction or increase in hours of employment; a dependent satisfying or no longer satisfying eligibility requirements
- ▶ Significant increases in health plan cost or coverage (doesn't apply to the Health Care Spending Account)
- ▶ Leave of absence under the Family and Medical Leave Act of 1993
- ▶ Judgment, decree or court order required health coverage for your child
- ▶ Entitlement to Medicare or Medicaid
- ▶ Significant change in health care attributable to your spouse's/domestic partner's employment

If already enrolled, a change in status above would also allow switching to a different plan. Any changes made in elections must be consistent with the change in status. In addition, once a change has been made, it cannot be reverted back until next open enrollment period.

If you enroll in group health coverage through PLU and you (and/or a covered dependent) become eligible for coverage from another source as the result of a change in status, you may drop coverage within 31 days of the event. If you or your dependent is terminating coverage due to eligibility of Medicare or Medicaid, you have 60 days to drop coverage.

Involuntary Loss of Other Coverage

You may enroll for coverage under this Plan outside of Open Enrollment when some of the following requirements are met:

- ▶ You waived coverage under this Plan at the time this coverage was previously offered because you were already covered under another plan. (A waiver of group health plan benefits is required at Open Enrollment or when you become eligible for enrollment in the benefit plan; forms are available from the Plan Administrator.)
- ▶ Your coverage under the other health plan was terminated as a result of:
 - ▶ Loss of eligibility for the coverage (including as a result of legal separation, divorce, death, termination of employment or the reduction in the number of hours of employment); or
 - ▶ Termination of employer contributions toward such coverage.
- ▶ You were covered under COBRA at the time coverage under this Plan was previously offered and your COBRA coverage has been exhausted.
- ▶ You, or your dependent(s), were covered under Medicaid or CHIP but have since lost eligibility for either program.



Life / AD&D and Disability

PLU provides eligible employees with Basic Term Life and Accidental Death & Dismemberment (AD&D) coverage. After one year of service, Long-Term Disability (LTD) coverage is provided. Additionally, Voluntary Term Life coverage is available for eligible employees to purchase. These plans are underwritten by Unum Life Insurance Company of America (Unum).

Basic Term Life and Accidental Death & Dismemberment (AD&D)

You are automatically insured for an amount equivalent to your annual base pay under the Basic Life Plan. The benefit is payable to your beneficiary(ies) upon your death while insured.

AD&D coverage pays a lump sum to you or your designated beneficiary if you die or suffer certain injuries as the result of an accident. In the event of your death, your beneficiary(ies) receive an amount equivalent to your base pay in AD&D coverage. The amount paid for injuries varies by the type of injury. See the plan document for details.

Long-Term Disability (LTD)

A long-term disability (LTD) benefit is provided to benefit eligible employees after one-year of employment. The one year waiting period may be waived for new employees who have had prior LTD coverage with no lapse in coverage and documentation from the prior carrier. Long-term disability benefits will begin for any qualified disability after 90 days. LTD payments may continue as long as you remain disabled or until you reach social security normal retirement age.

PLU covered benefits will be provided at the following levels:

- ▶ 60% of your monthly earnings up to a maximum benefit of \$6,000 per month.

Voluntary Term Life

Voluntary term life insurance is made available to eligible employees, their spouse/DP, and their dependent children. You choose the protection that is right for you and your family.

- ▶ **You**—Increments of \$10,000 to a maximum benefit of the lesser of 5x your annual salary or \$500,000.
- ▶ **Your Spouse/DP**—Increments of \$5,000 to a maximum of \$250,000, not to exceed 100% of your voluntary life benefit.
- ▶ **Your Child(ren)**—Increments of \$2,500 up to \$10,000.
- ▶ **New Enrollees**—Must complete an evidence of insurability (EOI) regardless of the amount.

Rates are determined by your age and the amount of supplemental insurance requested. All enrollments or increases outside of your initial new hire period are subject to a medical questionnaire.

Options during enrollment:

- ▶ **Enroll**—A new enrollment must be submitted to Human Resources or enroll online at <https://www.plane.biz/Logons/PACIFICLUTHERANUNIV2020/default.htm>.
- ▶ **Child Reaching Age Limit of 26**—Please notify Human Resources if your covered child is no longer eligible.

Reminder

For voluntary life insurance, generic enrollment forms will be available in the Human Resources office or online at Unum.

Employees will be required to create an account with the following personal information:
>> Last name >> Last 4 Digits of SSN >> Date of birth

Other Benefits

Physical Activity

To support your physical activity goals, we've partnered with these fitness centers to offer discounts to PLU employees:

- ▶ Eastside Community Center
- ▶ Tacoma Star Center
- ▶ YMCA of Pierce and Kitsap County

More information can be found at:
<https://www.plu.edu/human-resources/wellness/>.

ORCA

PLU offers regional transit passes to benefits eligible employees. Faculty and staff receive their ORCA card preloaded with an annual pass good from June through May. The majority of the pass cost is covered by PLU, with a small fee charged to employees. Bring your valid PLU ID to the Concierge Desk in the Anderson University Center to purchase an ORCA card.

The employee cost for fiscal year 2019 – 2020 is \$20.65. Visit CommuteSmart for information or contact Gretchen Howell in Human Resources at ext. 7329.



Employee Assistance Support

To help get you over life's bumps, PLU offers the Employee Assistance Program (EAP) through First Choice Health. Whether you need help finding care for a loved one or help with a work-related or personal problem, confidential counseling and referrals are available 24/7.

Call **800.777.4114** or visit www.firstchoiceeap.com.

More information can be found at:
<https://www.plu.edu/human-resources/employee-assistance-program-eap/>.

Dependent Tuition Remission

Dependent tuition remission applications for classes taken from June 1, 2021 through May 31, 2022 are due in Human Resources by January 31, 2021. Only one tuition remission application needs to be completed each year. If there is no current, approved remission form on file by January 31, 2021, the remission benefit may be denied.

Visit the Human Resources website for the tuition benefits policy and dependent tuition remission application. If you have questions, please call Gretchen Howell in Human Resources at ext. 7329.

Tuition Exchange

Attention: Parents of High School Seniors

A reminder to all faculty and staff with dependent high school seniors who are considering the Tuition Exchange or ELCA programs for 2020 – 2021—it is not too early to apply. In fact, we encourage you to make application a priority this fall, as some of the schools' 2020 – 2021 deadlines are before December. Remember, these programs are highly competitive and this is not a guaranteed benefit.

For more information on the Tuition Exchange program, visit www.tuitionexchange.org. If you are interested in applying for either program, you must complete an application. Please call Gretchen Howell in Human Resources at ext. 7329 to help you through the process, answer questions, or to request a list of participating ELCA schools.

Preparing for the Future

Retirement Plan—403(b)

PLU's 403(b) retirement plan is one of the best offered by small private universities. Contributions are invested with Teachers Insurance and Annuity Association (TIAA) (www.tiaa.org/public/tcm/plu). There is a one-year waiting period before new employees may participate in the retirement plan (unless they have participated in a qualified Retirement plan within the last year).

Once an employee is eligible, PLU will contribute 3% of the employee's salary to their retirement account.

| Contribution Schedule | |
|-------------------------|---------------------|
| Employee's Contribution | PLU's Contributions |
| 0% | 3% |

Employee Voluntary Contributions

This account provides employees an opportunity to accumulate additional tax-deferred retirement savings on a voluntary basis. No waiting period is required. IRS restrictions do apply in calculating the maximum amount that may be tax-deferred. Contributions are invested with TIAA.



Contact Information

| Benefit | Carrier | Phone | Website |
|--------------------------------------|---------------------------------|------------------------------|--|
| Medical / Prescription Drug / Vision | Kaiser Permanente | 888.901.4636 | www.kp.org/wa |
| Dental | Delta Dental of Washington | 800.554.1907 | www.deltadentalwa.com |
| Dental | Willamette Dental of Washington | 855.433.6825 | www.willamettedental.com |
| Health Savings Account | HealthEquity | 866.346.5800 | www.healthequity.com |
| Flexible Spending Accounts | HealthEquity | 866.346.5800 | www.healthequity.com |
| Basic Term Life / AD&D | Unum | 866.679.3054 | www.unum.com |
| Long-Term Disability | Unum | 866.679.3054 | www.unum.com |
| Voluntary Term Life | Unum | 866.679.3054 | www.unum.com |
| Employee Assistance | First Choice EAP | 800.777.4114 | www.firstchoicееap.com |
| Travel Accident Plan | Assist America | 800.872.1414 | www.assistamerica.com |
| Retirement | TIAA | 800.842.2252 866.928.4221 | www.tiaa.org/public/tcm/plu |
| Human Resources | | 253.535.7185 | www.plu.edu/human-resources/benefits |

Benefits Committee Members

| Contact Name | Title | Email | Office Phone |
|-----------------|--|--|--------------|
| Rick Barot | Associate Professor of English, Director of MFA Program | barotrp@plu.edu | 253.535.7318 |
| Misty Berlin | Instructional Technologies Team Manager | berlinma@plu.edu | 253.535.7260 |
| Gretchen Howell | Director of Human Resources | crosgrgm@plu.edu | 253.535.7329 |
| Aileen Ochinang | HR Specialist | ochinaav@plu.edu | 253.535.8146 |
| Teri Phillips | Chief Operating Officer | phillitp@plu.edu | 253.535.7187 |
| Dana Zaichkin | Assistant Professor of Nursing | zaichkdl@plu.edu | 253.535.7697 |
| Aon | Health & Benefits Consultants | AskAonSeattle@aon.com | |



This brochure is a brief summary of your health care benefits. It is not intended as a complete description of the plans. More details are in your plan booklets. Although we've made every effort to ensure this brochure is accurate, provisions of the official plan documents and contracts will govern in the case of any discrepancy. The program is subject to review and may be modified or terminated at any time for any reason. This brochure does not create a contract of employment between Pacific Lutheran University and any employee.