KAISER PERMANENTE .: Pacific Lutheran University

All plans offered and underwritten by Kaiser Foundation Health Plan of Washington

Coverage Period: 1/1/2020 – 12/31/2020

Coverage for: Individual / Family | Plan Type: HMO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately.

This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, see <u>www.kp.org/plandocuments</u> or call 1-888-901-4636 (TTY: 711). For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at http://www.healthcare.gov/sbc-glossary or call 1-888-901-4636 (TTY: 711) to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	\$1,000 Individual / \$2,000 Family	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other Family members on the <u>plan</u> , each Family member must meet their own Individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all Family members meets the overall Family <u>deductible</u> .
Are there services covered before you meet your deductible?	Yes. <u>Preventive care</u> and services indicated in chart starting on page 2.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>www.healthcare.gov/coverage/preventive-care-benefits</u> .
Are there other deductibles for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	\$3,000 Individual / \$6,000 Family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other Family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket</u> limits until the overall Family <u>out-of-pocket</u> limit has been met.
What is not included in the <u>out-of-pocket limit?</u>	Premiums, balance-billing charges, health care this plan doesn't cover and services indicated in chart starting on page 2.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> .
Will you pay less if you use a <u>network provider</u> ?	Yes. See www.kp.org/wa or call 1-888-901-4636 (TTY: 711) for a list of network providers.	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the plan's <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider</u> 's charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	Yes, but you may self-refer to certain specialists.	This <u>plan</u> will pay some or all of the costs to see a <u>specialist</u> for covered services but only if you have a <u>referral</u> before you see the <u>specialist</u> .



All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

		What You Will Pay			
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Non-network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
	Primary care visit to treat an injury or illness	\$30 / visit, 20% coinsurance	Not covered	None	
If you visit a health	Specialist visit	\$30 / visit, 20% <u>coinsurance</u>	Not covered	None	
care <u>provider's</u> office or clinic	Preventive care/screening/ immunization	No charge <u>Deductible</u> does not apply	Not covered	You may have to pay for services that aren't preventive. Ask your provider if the services you need are preventive. Then check what your plan will pay for.	
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	20% <u>coinsurance</u>	Not covered	None	
	Imaging (CT/PET scans, MRIs)	20% <u>coinsurance</u>	Not covered	Preauthorization required or will not be covered.	
	Preferred generic drugs	Retail: \$15 / prescription; Mail Order: 2x Retail cost share / prescription Deductible does not apply	Not covered	Up to a 30-day supply (retail) or a 90-day supply (mail order). Subject to formulary guidelines.	
If you need drugs to treat your illness or condition More information about	Preferred brand drugs	Retail: \$30 / prescription; Mail Order: 2x Retail cost share / prescription Deductible does not apply	Not covered	Up to a 30-day supply (retail) or a 90-day supply (mail order). Subject to <u>formulary</u> guidelines.	
<u>prescription druq</u> <u>coverage</u> is available at	Non-preferred generic/brand drugs	Not covered	Not covered	None	
www.kp.org/wa.	Specialty drugs	Applicable preferred generic, preferred brand, or non-preferred generic/brand cost shares may apply. Deductible does not apply	Not covered	Up to a 30-day supply (retail). Subject to formulary guidelines.	
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	\$30 / visit, 20% coinsurance	Not covered	None	
surgery	Physician/surgeon fees	20% <u>coinsurance</u>	Not covered	None	
If you need immediate medical attention	Emergency room care	\$150 / visit, 20% coinsurance	\$150 / visit, 20% coinsurance	You must notify Kaiser Permanente within 24 hours if admitted to a Non-network provider; limited to initial emergency only; Copayment waived if admitted directly to the hospital as an	

	What You Will Pay			
Common Medical Event	Services You May Need	Services You May Need Network Provider P (You will pay the least) (You		Limitations, Exceptions, & Other Important Information
				inpatient.
	Emergency medical transportation	20% <u>coinsurance</u> <u>Deductible</u> does not apply	20% <u>coinsurance</u> <u>Deductible</u> does not apply	None
	<u>Urgent care</u>	\$30 / visit, 20% coinsurance	\$150 / visit, 20% coinsurance	Non- <u>network provider</u> s covered when temporarily outside the service area.
If you have a hospital	Facility fee (e.g., hospital room)	20% <u>coinsurance</u>	Not covered	Preauthorization required or will not be covered.
stay	Physician/surgeon fees	20% <u>coinsurance</u>	Not covered	Preauthorization required or will not be covered.
If you need mental health, behavioral	Outpatient services	\$30 / visit, 20% coinsurance	Not covered	None
health, or substance abuse services	Inpatient services	20% <u>coinsurance</u>	Not covered	Preauthorization required or will not be covered.
	Office visits	20% <u>coinsurance</u>	Not covered	Cost sharing does not apply to certain preventive services. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound).
If you are pregnant	Childbirth/delivery professional services	20% <u>coinsurance</u>	Not covered	You must notify Kaiser Permanente within 24 hours of admission, or as soon thereafter as medically possible. Newborn services <u>cost shares</u> are separate from that of the mother.
	Childbirth/delivery facility services	20% <u>coinsurance</u>	Not covered	You must notify Kaiser Permanente within 24 hours of admission, or as soon thereafter as medically possible. Newborn services <u>cost shares</u> are separate from that of the mother.
	Home health care	No charge <u>Deductible</u> does not apply	Not covered	<u>Preauthorization</u> required or will not be covered.
If you need help recovering or have other special health needs	Rehabilitation services	Outpatient: \$30 / visit, 20% coinsurance Inpatient: 20% coinsurance	Not covered	Outpatient: 60 visit limit / year. Inpatient: 60 day limit / year (combined with <u>Habilitation</u> <u>services</u>). Services with mental health diagnoses are covered with no limit. Inpatient: <u>Preauthorization</u> required or will not be covered.
	<u>Habilitation services</u>	Outpatient: \$30 / visit, 20%	Not covered	Outpatient: 60 visit limit / year. Inpatient: 60 day

		What You V	Vill Pay	
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Non-network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
		coinsurance Inpatient: 20% coinsurance		limit / year (combined with Rehabilitation services). Services with mental health diagnoses are covered with no limit. Inpatient: Preauthorization required or will not be covered.
	Skilled nursing care	20% <u>coinsurance</u>	Not covered	60 day limit / year. <u>Preauthorization</u> required or will not be covered.
	Durable medical equipment	50% <u>coinsurance</u> <u>Deductible</u> does not apply	Not covered	Subject to <u>formulary</u> guidelines. <u>Preauthorization</u> required or will not be covered.
	Hospice services	No charge <u>Deductible</u> does not apply	Not covered	Preauthorization required or will not be covered.
	Children's eye exam	\$30 / visit <u>Deductible</u> does not apply	Not covered	Limited to one exam / 12 months
If your child needs dental or eye care	Children's glasses	No charge <u>Deductible</u> does not apply	Not covered	Members age 19 and over limited to \$250 / 24 months; Members under age 19 limited to 1 pair of frames and lenses / year or contact lenses covered at 50% coinsurance
	Children's dental check-up	Not covered	Not covered	None

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Cosmetic surgery
- Dental care (Adult & Child)
- Infertility treatment

Bariatric surgery

- Long-term care
- Non-emergency care when traveling outside the U.S.
- Private-duty nursing

- Routine foot care
- Weight loss programs

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your <u>plan</u> document.)

- Acupuncture (12 visit limit / year)
- Chiropractic care (10 visit limit / year)
- Hearing aids (\$1,000 / ear / 36 months)

Routine eye care (Adult)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is shown in the chart below. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact the agencies in the chart below.

Contact Information for Your Rights to Continue Coverage & Your Grievance and Appeals Rights:

Kaiser Permanente Member Services	1-888-901-4636 (TTY: 711) or <u>www.kp.org/wa</u>
Department of Labor's Employee Benefits Security Administration	1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform
Department of Health & Human Services, Center for Consumer Information & Insurance Oversight	1-877-267-2323 x61565 or <u>www.cciio.cms.gov</u> .
Washington Department of Insurance	1-800-562-6900 or <u>www.insurance.wa.gov</u>

Does this plan provide Minimum Essential Coverage? Yes

If you don't have Minimum Essential Coverage for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-888-901-4636 (TTY: 711).

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-888-901-4636 (TTY: 711).

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-888-901-4636 (TTY: 711).

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-888-901-4636 (TTY: 711).

-----To see examples of how this plan might cover costs for a sample medical situation, see the next section.-----



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

The <u>plan's</u> overall <u>deductible</u>	\$1,000
Specialist cost sharing	\$30
■ Hospital (facility) coinsurance	20%
Other (blood work) coinsurance	20%

This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Total Example Cost

In this example, Peg would pay:		
Cost Sharing		
<u>Deductible</u> s	\$1,000	
<u>Copayment</u> s	\$40	
<u>Coinsurance</u>	\$1,900	
What isn't covered		
Limits or exclusions	\$60	
The total Peg would pay is	\$3,000	

\$12,800

Managing Joe's type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

■ The <u>plan's</u> overall <u>deductible</u>	\$1,000
■ Specialist cost sharing	\$30
■ Hospital (facility) coinsurance	20%
Other (blood work) coinsurance	20%

This EXAMPLE event includes services like:

Primary care physician office visits (including disease education)
Diagnostic tests (blood work)
Prescription drugs
Durable medical equipment (alucose meter)

Total Example Cost	\$7,400

In this example, Joe would pay:

Cost Sharing		
<u>Deductible</u> s	\$1,000	
<u>Copayment</u> s	\$1,200	
Coinsurance	\$100	
What isn't covered		
Limits or exclusions	\$60	
The total Joe would pay is	\$2,360	

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

■ The <u>plan's</u> overall <u>deductible</u>	\$1,000
Specialist cost sharing	\$30
■ Hospital (facility) coinsurance	20%
Other (x-ray) coinsurance	20%

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

Durable medical equipment (crutches)
Rehabilitation services (physical therapy)

Total Example Cost	\$1,900

In this example, Mia would pay:

Cost Sharing	
<u>Deductible</u> s	\$1,000
<u>Copayment</u> s	\$60
<u>Coinsurance</u>	\$200
What isn't covered	
Limits or exclusions	\$0
The total Mia would pay is	\$1,260